



# Owner's Manual



# Digital Professional Stone Warmer

READ THESE INSTRUCTIONS COMPLETELY  
BEFORE USE AND KEEP FOR FUTURE REFERENCE.

# IMPORTANT SAFETY INSTRUCTIONS

The following safety precautions should always be followed when using electrical products to reduce the risk of electric shock, personal injury or fire. It is important to keep these instructions for future reference after you have read and understood them and before attempting to use this product.

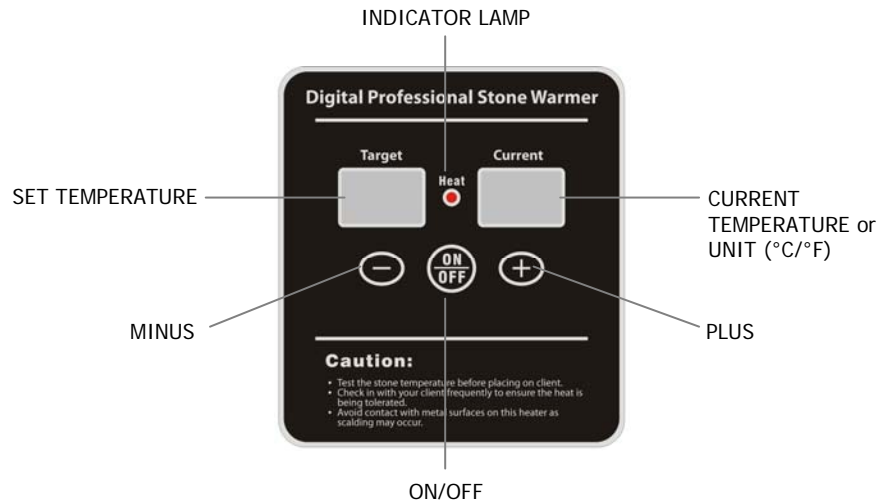
- This is an electrical product used for heating massage stones. Do not use for any other purpose.
- The stones must be carefully handled to protect the warmer.
- **Check that the rating plate matches the voltage of the main outlet. Make sure the outlet can carry at least 13 amps.**
- Always switch the product off and remove the plug from the wall socket when not in use and before cleaning.
- Always ensure the product is switched off before connecting it to the main power supply.
- Never reach for an electrical product that has fallen into water. This may lead to an electric shock. Switch off the power at the wall socket and disconnect the plug before attempting to remove it from the water. After removing, never attempt to re-connect the product until it has fully dried and been tested and approved by a qualified technician.
- This electrical device is not designed to be used by children. Keep away from children to prevent accidents.
- Never allow the main cable to come into contact with a heat source, water or any other liquid.
- Never carry this product by the main cable as it could cause damage resulting in electrical failure.
- Never operate this product if the cable or plug is damaged.
- Be aware that many electrical products tend to become hot during use. Never touch the warmer when it is hot. Turn off the unit when not in use.
- If this product stops working, switch off and unplug the product immediately. Seek professional advice before attempting to re-use this product.



## WARNING

To reduce the risk of fire or electric shock, do not expose this warmer to water or moisture. There are no user-serviceable parts inside. Refer servicing to a qualified electrician.

## Display Panel



- Temperature setting range: 105°F-160°F/40°C-70°C. (When converting units, temperature may differ by 1 unit.)
- Temperature display range: 32°F-199°F/0°C-99°C.
- Display 'F' means temperature is in Fahrenheit.
- Display 'C' means temperature is in Celsius (Centigrade).
- Display 'L' means current temperature is lower than 32°F-0°C.
- Display 'E1' means current temperature is higher than 199°F-99°C.
- Display 'E2' means temperature sensor error.
- Display '--' means unit is in standby mode.

## Before First Use



### IMPORTANT

- **Before plugging the warmer in, check that the rating plate matches the voltage of the main outlet. Make sure the outlet can carry at least 13 amps.**
1. Fill the container with cold water until it reaches the MAX capacity (about 1-inch from the top of the sides of the container).
  2. Plug the warmer to an available main outlet.
  3. Press ON/OFF to turn on the warmer.
  4. Press + or - to adjust the temperature. Set to 160°F/70°C for first use.
  5. Keep the warmer on for 60 minutes or until the distinct smell is gone. The smell is caused when the insulating cotton is first heated. This is normal and will soon disappear.
  6. After performing the above maintenance, turn off and unplug the warmer. Allow to cool and remove water. Clean the warming pan with mild soap and water. Dry with a soft cloth.

## Normal Operation



### IMPORTANT

- Before plugging the warmer in, check that the rating plate matches the voltage of the main outlet. Make sure the outlet can carry at least 13 amps.
  - Always clean the warmer and the massage stones before use.
1. Place the silicone liner in the bottom of the warmer pan. Carefully add dry, clean stones.
  2. Fill the container with cold water until it reaches the MAX capacity (about 1-inch from the top of the sides of the container), and then close the cover.
    - Water level should not be lower than the MIN capacity (about 2-inches from the bottom of the sides of the container).
  3. Plug the warmer to an available main outlet.
    - Display will show '--' to show unit is in Standby.
    - Press + or – to change the temperature.
  4. Press ON/OFF to turn on the warmer.
    - The left digital display will show the set temperature. The right digital display will show the current (actual) temperature.
    - The default temperature is 135°F/57°C when you first plug the warmer to the outlet; otherwise, it displays the last set temperature.
  5. Press + or – to adjust the set temperature.
    - The temperature range is 105°F-160°F/40°C-70°C.
    - Please make sure the treatment temperature is set.
    - The indicator lamp will turn on or off while during operation to maintain the desired temperature.
  6. Preheat the warmer by setting the temperature to 160°F/70°C until the water bath temperature reaches 130°F. This takes approximately 60 minutes.
  7. Reduce thermostat setting to 135°F. Do not use until the current temperature reads 135°F. This takes approximately 30 minutes. 135°F is the suggested treatment temperature. You should adjust the temperature to meet the needs of your facility and clientele.
  8. After the set temperature is reached, test the stones before placing on your client.
    - Handle the hot stones carefully. Test the stones before placing them on the client. If they are too warm for you, they probably are for your client.
    - Check in frequently with your client to ensure his/her comfort and help prevent injury.
  9. After finishing the treatment, turn off the warmer and unplug from the main outlet.

## Cleaning Instructions



### IMPORTANT

**Empty and clean the warmer at the end of each day.**

1. Turn the warmer off and unplug from the wall outlet.
2. Allow warmer to cool completely before removing the warming pan or touching the warmer.
3. Carefully remove the stones. They may still be hot.
4. Clean the warming pan with mild soap and warm water. Do not use abrasive cleaners or scouring pads.
5. Dry with a clean, soft towel.
6. The silicone pad can be washed in warm water and mild soap. Allow to air dry.
7. The main heating unit should be spot cleaned with a damp cloth. NEVER immerse in water or place water in the main heating unit.
8. Clean stones with mild soap and water. Tea Tree Essential Oil may also be used. Allow to air dry.

## Warranty

NRG warrants this Digital Professional Stone Warmer for one year from date of purchase against defects in workmanship and material. This warranty does not cover transportation damage, misuse, accident or similar incident.

Your new Digital Professional Stone Warmer comes equipped with numerous safety features. Any attempt to interfere with the operation of the safety features makes this warranty null and void.

Defective products will be repaired or replaced at our discretion. Warranty claims can be made by contacting:

NRG  
360 Veterans Parkway  
Suite 115  
Bolingbrook, IL 60440  
800-910-9955